

## **Website & Online Payment Upgrades Offer You More Service**

To serve you even better, Thumb Electric Cooperative has launched a refreshed website, along with an upgrade to our online payment system from E-Bill to SmartHub.



Here's what you can do with SmartHub:

- Report an Outage
- View or pay your bill
- View payment and billing history
- Check your monthly kilowatt usage and view related graphs
- Activate a paperless billing option (Help save the environment, and you, the member-owner, and TEC will save money.)
- Set markers to track home improvement upgrades and their impact on your electric use
- Record a meter reading

## **There's An App For That!**



**SmartHub is available via computer or mobile device.** (Note: Current E-Bill users will use their existing login & password.)

**Web Users** will visit [www.tecmi.coop](http://www.tecmi.coop) and click on the "My Account - Pay Bill/Meter Reading" button on the home page to access SmartHub.

**Mobile Device Users** can visit the Apple Store or Google Play to download the free "SmartHub" app, that was created by our service partner National Information Solutions Cooperative.

**Answers to Frequently Asked Questions and How To Guides on SmartHub can be found at TEC's website [www.tecmi.coop](http://www.tecmi.coop), under the Navigation header "My Account and SmartHub App".**