

## **DID YOU KNOW?**

When Mother Nature causes damage in your area and you need to report an outage, that you can report it through TEC's smartphone app "**SmartHub**"? The app gives you another option to report an outage **without waiting**, and it may help you avoid possible busy signals on the telephone system. TEC's Staff and Answering Service will always be available to speak to members during a storm and afterhours, but due to high call volumes, it may take a while to get through.



Join the 4,826 accounts that are currently using **SmartHub** to report an outage, view or pay their bill, view payment and billing history, check their monthly kilowatt usage and view related graphs, activate a paperless billing option, and record a meter reading.

## **Mother Nature Leave You in the Dark? There's An App For That!**



**SmartHub is available via computer or mobile device.**

**Web Users** will visit [www.tecni.coop](http://www.tecni.coop) and click on the "My Account - Pay Bill/Meter Reading" button on the home page to access SmartHub.

**Mobile Device Users** can visit the Apple Store or Google Play to download the free "SmartHub" app, that was created by our service partner National Information Solutions Cooperative.

**Answers to Frequently Asked Questions and How To Guides on SmartHub can be found at TEC's website [www.tecni.coop](http://www.tecni.coop), under the Navigation header "My Account and SmartHub App".**