

QUICK ANSWERS TO YOUR QUESTIONS

Q How do I sign up?

A Simply complete the enrollment form and mail it to Thumb Electric Cooperative.

Q How will my bill be paid?

A Your utility will automatically deduct the amount due from your credit card account on the 15th of every month.

Q How will I know the amount of my bill?

A TEC will send you a bill each month indicating the amount to be withdrawn from your credit card account.

Q What if I have a question about the amount of my bill?

A You should contact Thumb Electric Cooperative.

Q How can I be sure my utility bill has been paid?

A Your next account statement from your credit card company will reflect your payment.

Q How can I discontinue my participation in the Credit Card Payment Plan?

A Simply call or write Thumb Electric Cooperative.

Q Is there a charge for this service?

A No. Credit Card Payment Plan is offered by Thumb Electric Cooperative **free of charge**.

Q What should I do if I change my credit card company?

A You will need to complete a new enrollment form.

CREDIT CARD PAYMENT PLAN

JOIN THE PAYMENT
PLAN AND YOU'LL
ALWAYS BE ON TIME

- no checks
- no postage
- no late payments
- no hassles



THUMB ELECTRIC COOPERATIVE
2231 MAIN STREET
UBLY, MI 48475-0157
989-658-8571 or 1-800-327-0166

SIGN UP TODAY AND START SAVING!

SAVE TIME.

With the Credit Card Payment Plan, you won't have to spend time writing or mailing checks, or driving and waiting in line. Actually, paying your utility bill won't take any time at all!

SAVE MONEY.

You'll save the cost of your checks, stamps, and, by not driving to a bill payment location, you'll save on gasoline. Plus, you'll never have late charges. Your bill will be paid on time, even when you're on vacation.

HOW THE PLAN WORKS.

The amount due will be paid automatically from your VISA/Mastercard/American Express/Discover account on the 15th of every month. The payment will be listed on your monthly credit card statement.

IT'S EASY TO SIGN UP.

Just complete the enrollment form and mail it to Thumb Electric Cooperative. TEC will return a copy for your records.

**THUMB ELECTRIC COOPERATIVE
CREDIT CARD PAYMENT ENROLLMENT FORM**

(please print)

Name(as shown on your bill) _____

Service Address _____

City/State/ZIP _____

Mailing Address (if different) _____

Daytime Phone () _____

PLEASE DEDUCT MY BILL PAYMENT FROM MY:

MasterCard VISA American Express Discover

Account Number _____ Expiration Date _____

I WANT THE FOLLOWING COMPANY TO USE MY CREDIT CARD TO PAY THE FOLLOWING:

Thumb Electric Cooperative Account Number(s) _____

I authorize Thumb Electric Cooperative to deduct my utility payment from my credit card account listed above. I understand that I control my payments, and if at any time I decide to discontinue this payment service, I will notify Thumb Electric Cooperative.

Signature _____ Date _____

MAIL FORM TO: Thumb Electric Cooperative, 2231 Main Street, Ubly, MI 48475