

Introducing a fresh look to your electric bill



Thumb Electric Cooperative
PO Box 157
Ubly, MI 48475-0157

"Your Energy Supplier Of Choice"

You'll find the same important information as before with some new features to make managing your account even easier. Questions about your account or the new bill design? Call 989-658-8571

YNNN

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PO Box 157
Ubly, MI 48475-0157
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Business/Emergency Telephone Number: (989)658-8571
Office Hours: 8 AM - 4:30 PM Monday-Friday
Website: <http://www.tec.mi.coop>

1. CUSTOMER NAME | **2.**

Account Number: **123456**
Bill Date: 09/02/2021

Page 1 of 2
JOE SMITH

3. Billing Summary

Balance From Last Billing	\$111.39
Payments Received - Thank you!	-\$111.39
Balance Forward	\$0.00

Service Summary

Electric Service	\$126.99
Current Charges	\$126.99
Total Amount Due	\$126.99
After 09/23/2021 Please Pay	\$129.43

4. Message Center

5. Contact information on file:
Phone: (321) 123-4567
Email: joesmith@email.com

6.

Account Number: 123456
Service Type: Electric

Total Amount Due **\$126.99**
After 09/23/2021 Please Pay **\$129.43**

Make checks payable to:
Thumb Electric Cooperative
PO Box 157
Ubly, MI 48475-0157

5545 1 AV 0.426 5 5545
JOE SMITH C-20
123 ANYWHERE ST
CASS CITY MI 12345-6789

Your payment and any returned items may be processed electronically.

On the front

- 1. Contact information**
Ways to contact us about your bill or account are clearly noted on your bill. You can always reach us at (989)658-8571 or at tecmi.coop.
- 2. Current account information**
Here you will find your account number, billing date, balance owing and the current due date.
- 3. Billing summary**
Here you will find your past payments, current charges and total charges due.
- 4. Message center**
This area displays messages related directly to your account or service. Important announcements, news and other information pertaining to your cooperative can also be found here.
- 5. Your contact information**
This is the telephone number and e-mail address we have on file for you. If any of this information needs to be updated, please contact our office.
- 6. Payment stub**
If you are mailing your payment, bringing it into our office, or putting it in the drop box, detach this portion and send it with your check. Please note the penalty amount if paid after the due date.

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You can take control and save. View and track your energy use each month.
Check out convenient payment options and customer programs.



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- PAY YOUR BILL
- MONITOR USAGE
- REPORT AN OUTAGE

Service Address: 123 ANYWHERE ST

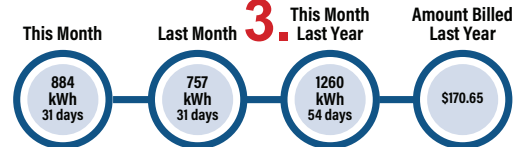
1.

Account: 123456

Electric

Meter #	Rate	Services			Days	Readings		Meter Multiplier	Usage
		From	To	Previous		Present			
54321	1-Farm & Home Service	08/01/2021	09/01/2021	31	3753	4637	1	884	

Energy Usage Comparison



Energy Charge	884 kWh @ 0.12120	107.14
Monthly Service Charge		22.00
Fuel & Power Adj.	884 kWh @ -0.00400	-3.54
Energy Waste Reduction	884 kWh @ 0.00100	0.88
Electric Water Heater Credit		-5.25
MI Low Income Energy Fund		0.91
State Sales Tax		4.85
Electric Service Subtotal		126.99

For detailed usage history visit tecmi.smarthub.coop or the SmartHub App on your mobile device

Total Current Charges: 123 ANYWHERE ST

126.99

4.

Power Supply Cost Recovery (PSCR) - Listed as Fuel & Power adj on your bill - is used to correct the difference between Thumb Electric's estimated and actual cost paid for wholesale power.

Availability Charge - Listed as Monthly Service Charge on your bill - helps cover the fixed costs incurred by the cooperative, such as member billing, accounting, poles, wires, etc. to serve a member regardless of the amount of electricity used by that member.

Thumb Electric Cooperative is a member-regulated cooperative. Please visit us online at www.tecmi.coop or call our office for a copy of our current rates or member rights and responsibilities.

For additional products and services available to members, visit us online at www.tecmi.coop.

Other Ways to Pay Your Bill

5.



Auto Pay - Free automatic withdrawal from a bank account or recurring credit/debit card.



Pay by Phone - Free using a bank account or credit/debit card



Online - Free using a bank account or credit/debit card through SmartHub. Visit www.tecmi.coop to register.



In Person - TEC office lobby, drive up window or 24 hour drop box.

On the back

1. Service Location This is the service address for which you are being billed.

2. Billing details Look here for the meter number, rate schedule, service dates, meter readings and total usage, as well as how these charges are calculated.

3. Monthly energy use comparison Current billing as well as previous billing and last year billing are summarized on this chart.

4. Important Information This section explains the terminology used on the bill and provides other important information about your cooperative.

5. Payment methods There are several convenient ways to pay your bill. Each is identified in this section.

www.tecmi.coop